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## SERVICE HOTLINE

**REFERENCE NUMBER:** 50/2016

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### UPDATE ON PROBLEMS WITH CORE AND SPECIALISED INDICES END OF DAY DATA PRODUCTS ON FRIDAY 18 MARCH 2016

Due to a technical problem on the evening of Friday, 18 March 2016, the production of the Core and Specialised Indices files I.Zip and SI.Zip were unfortunately delayed.

As is our customary practice, the JSE will be investigating the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

#### Market / Service:

End of Day Products

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

Tshepo Modise  
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